The Big Picture A Quick Start Guide to Reframing

Framing is the process of making choices about what to emphasize and what to leave unsaid. Here's a quick tour of themes to avoid and alternatives to advance.

Instead of this:	Try this:
Sympathy: Emotional stories of individual children or families	Deeper discussions of social context with the Solid Tracks for Development metaphor
Charity: We should make sure vulnerable populations have what they need	<i>Civic Responsibility:</i> Jacksonville has a duty to create a city where kids can thrive
<i>Individual Portrait:</i> Vivid, emotional stories of children and families affected by social problems	<i>Civic Potential:</i> Jacksonville will realize its aspirations by supporting child development
<i>Stack of Stark Statistics:</i> Using a long list of negative indicators to open or build a case	Urgency + Efficacy: One sobering data point paired with the possibility for change
<i>Sympathy Shots:</i> Visuals designed to grab attention or tug at people's heartstrings	<i>Unconventional Visuals:</i> Images depicting youth actively engaged in their community
<i>Highlighting Rights:</i> Leading with an insistence on the rights of the child	<i>Highlighting Responsibility:</i> Leading with language about shared duty toward children
Rebutting: Organizing communications as if they are part of an argument against "them"	Reframing: Making a powerful, affirmative case that invites "everyone" to consider it
Description: Listing characteristics of an approach, policy, or program	Explanation: Connecting a problem to its consequence and its solution